



Second Family—

What to expect as a Caregiver!

Steps to take to be a part of our Second Family program

Registration Process:

1. Must register prior to being assigned to a Care Team®.
2. CarePartners Coordinator will complete initial registration via phone to determine eligibility.
3. After eligibility is approved, CarePartners Coordinator will schedule a home visit to finalize the registration process.
4. Must provide detailed information about individual who is homebound or needs in-home assistance, including diagnosis.
5. You will be assigned to one of our partnering congregations that offers the Second Family program. As a caregiver you will receive complimentary respite hours while your loved one is provided support by our Second Family Care Team®. Volunteers are in pairs.

Do's & Don'ts:

1. We do not provide skilled care such as nursing, homemaker, attendant, hospice or personal care service.
2. Home visits may include: socializing, visiting, reading, exercise, music, laughter and limited transportation with errands.



Gathering Place—

What to expect as a Caregiver!

Second Family Program:

1. You're registered for the Second Family program! You will receive communication from our Volunteer Care Team® regarding your initial volunteer visit. Volunteers are encouraged to communicate with you on a regular basis.
2. The first time volunteers come to your home, we encourage you to make them feel welcome.
3. You are welcome to stay with your loved one or leave them with the volunteers, if appropriate. This is your respite, you choose how you would like to use it.
4. In case of emergencies, you must be available by phone if you are leaving your home.
5. Be respectful of the volunteers timeframe and return home at the time agreed upon.

CarePartners Coordinator Expectations:

1. A CarePartners Coordinator is assigned to you and your Second Family Care Team® and is available to assist you with education, resources and support.
2. Communication from a CarePartners Coordinator or Volunteer is frequent due to the monitoring of your loved one during the program.